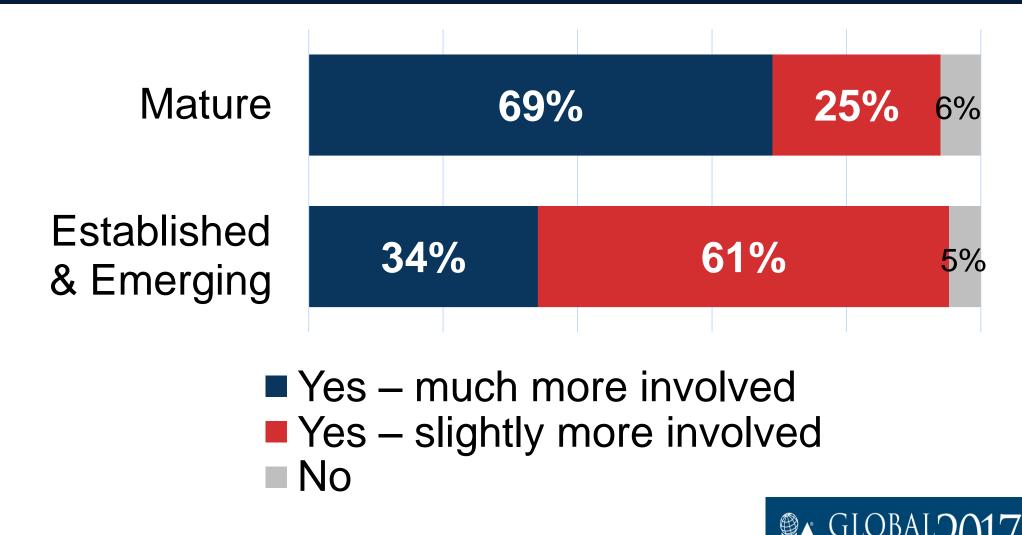


# CBOK Stakeholder Study Meeting Stakeholder Expectations

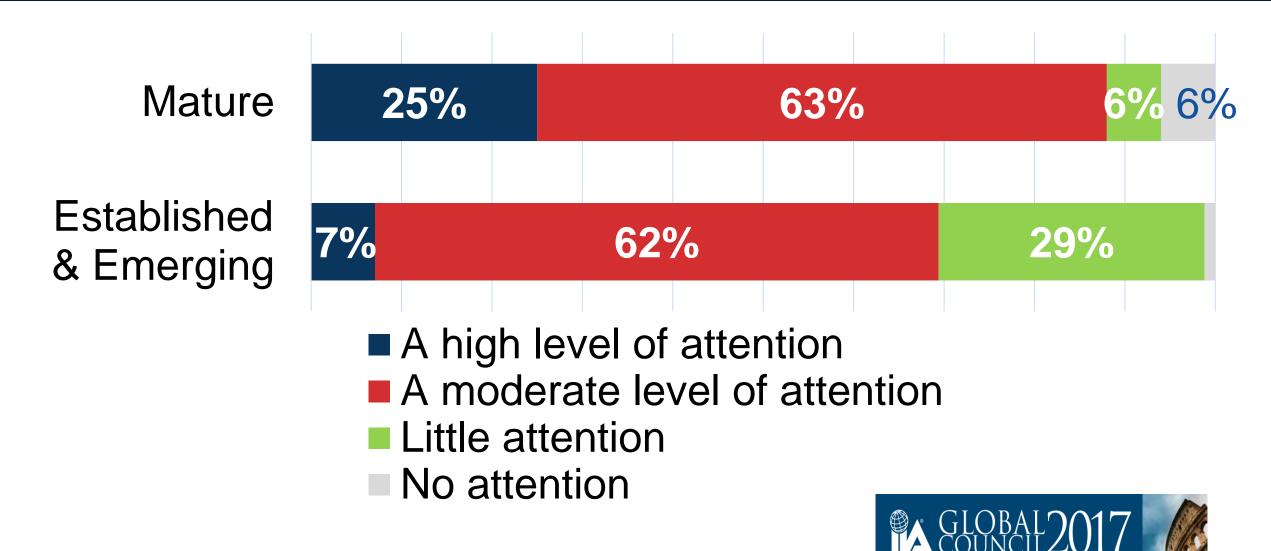
Larry Harrington, CIA, QIAL, CRMA
Past Chairman of the Board

#### Focus on Strategic Risks

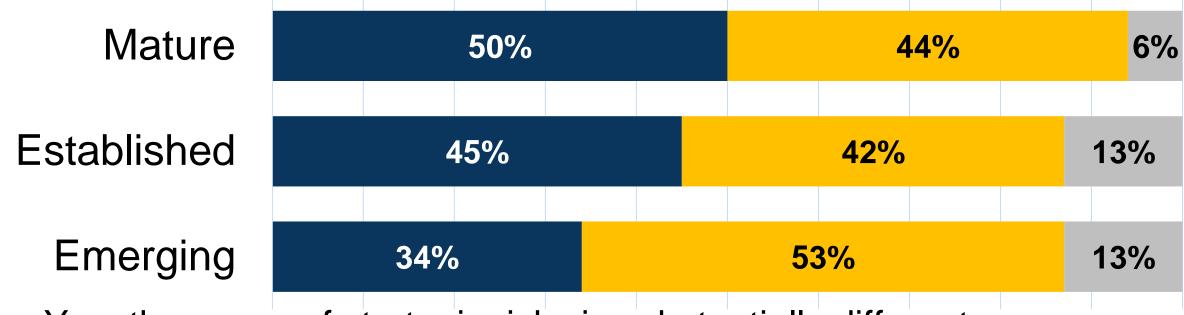
### Do Stakeholders Expect internal Audit to be Increasingly Involved in Auditing Strategic Risks?



## Are Internal Auditors Giving Sufficient Attention to Strategic Risks?



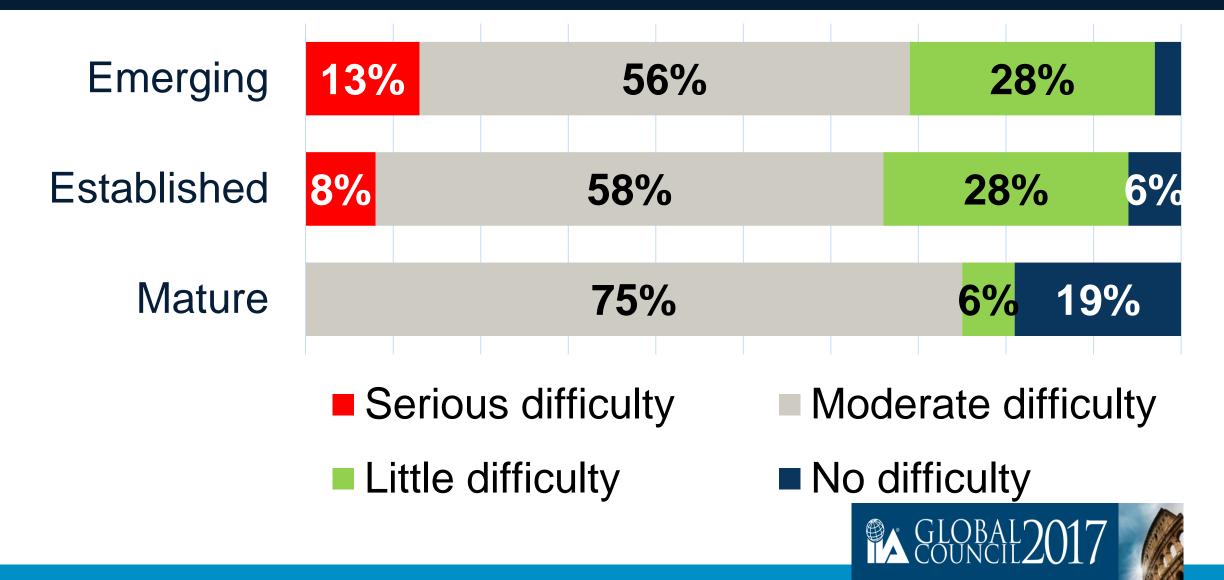
### Is the Scope of Strategic Risks Different versus operating, reporting, or compliance risks?



- Yes, the scope of strategic risks is substantially different
- Yes, but there is a lot of overlap
- No, the scope of strategic risks incorporates operating, reporting, or compliance risks.

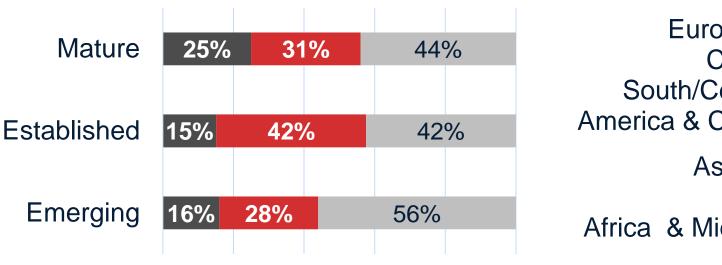
## Balancing Assurance and Advisory Work

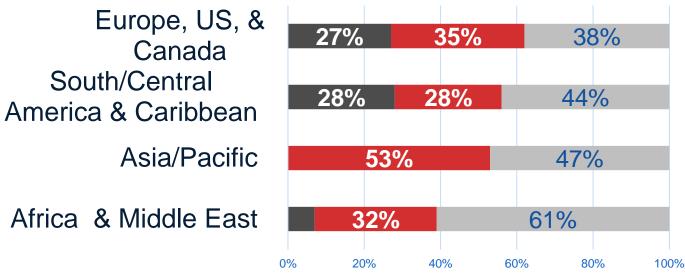
### How much difficulty do internal auditors experience in balancing the level of assurance versus advisory work?



## Non-Assurance Focus on Risk

## Familiarity of Internal Auditors with the IIA Role in Risk Management Position Paper

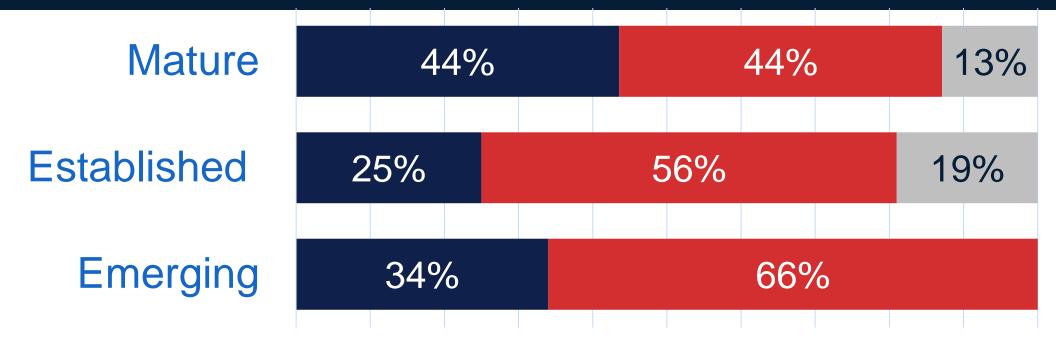




- Most internal auditors are familiar with the paper
- Many internal auditors are familiar with the paper
- Few internal auditors are familiar with the paper



## Usefulness of IIA Position Paper in Defining Role in Risk Management?



- Very useful in its current form
- Very useful but could be updated/revised
- Somewhat useful and must be rewritten

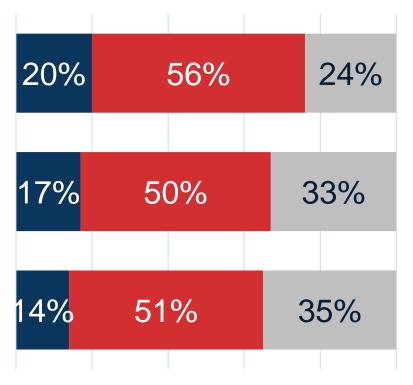


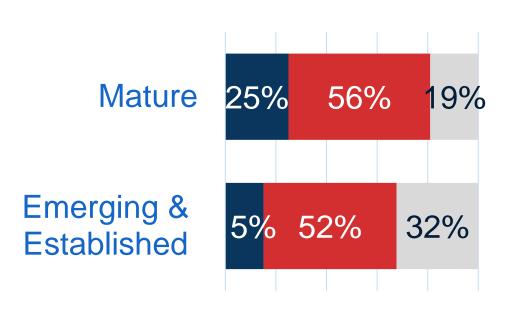
### Change in Stakeholder Expectations in Internal Audit's Responsibility for Risk Management?

Africa, Middle East, & Asia/Pacific

South/Central America & Caribbean

Europe, US, & Canada



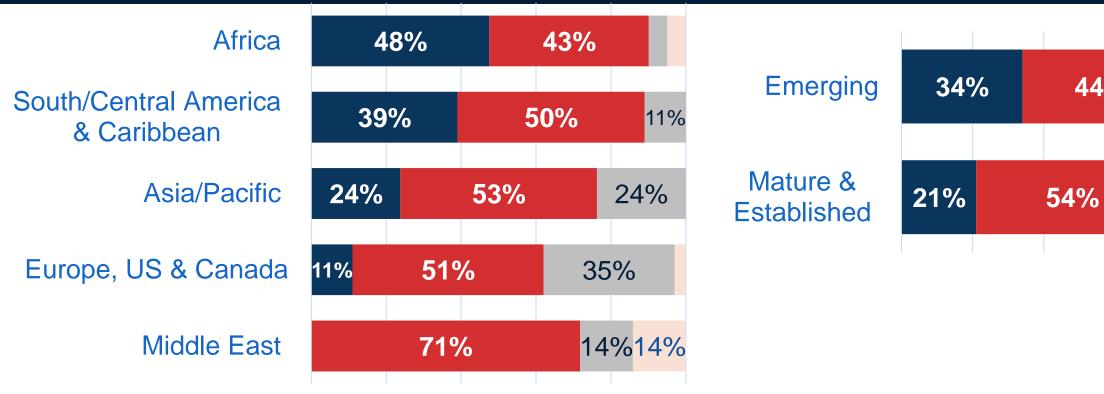


- Significant increase
- Moderate increase
- Slight or No increase



#### Structure and Relationships

#### Significant of Poor Reporting Lines for Internal Audit?



- A significant issue for many organizations
- A modest issue, impacting only some organizations significantly
- A small issue, isolated to a few organizations
- Not an issue requiring attention



44%



19%

22%

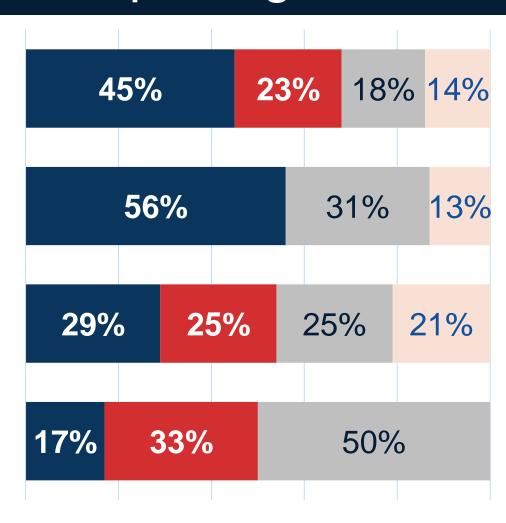
## Main Obstacle to Internal Audit Having Optimal Reporting Lines?

Europe, US, & Canada

South/Central America & Caribbean

Africa & Middle East

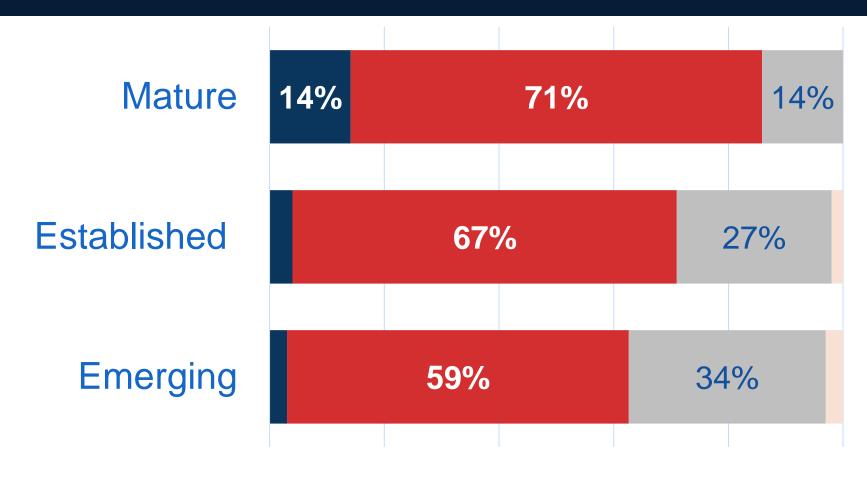
Asia/Pacific



- Lack of awareness by stakeholders of the importance of reporting lines
- Lack of acceptance by stakeholders of the importance of reporting lines
- Stakeholders' perception that internal audit isn't an important governance function
- Regulatory, legal reasons& Other



### Does Internal Audit have a Reputation for Maintaining Strong Relationships with Stakeholders?



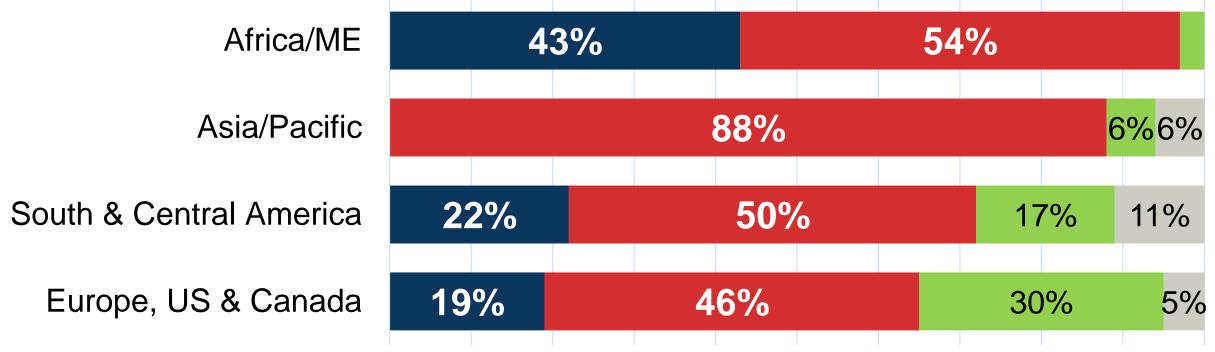
- Yes, for most organizations
- Yes, for many organizations, but it is a struggle for some
- No, but it is improving

No, strong relationships are an exception



#### Quality of Audit Work

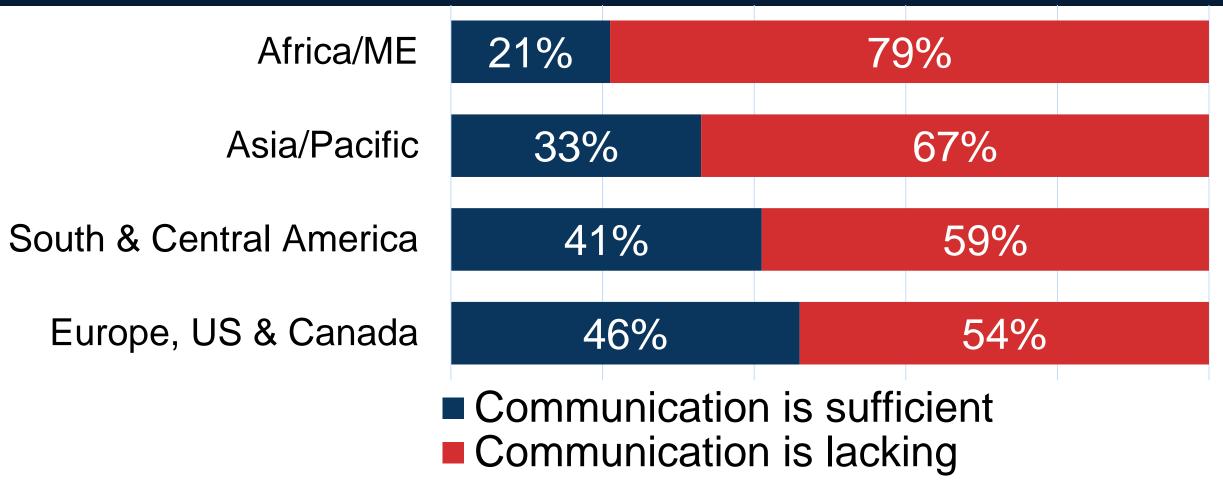
### Can Conformance with the Standards be Impacted by Communication with Stakeholders?



- Extremely impacted
- Significantly impacted
- Moderately impacted
- Not impacted + Slightly impacted



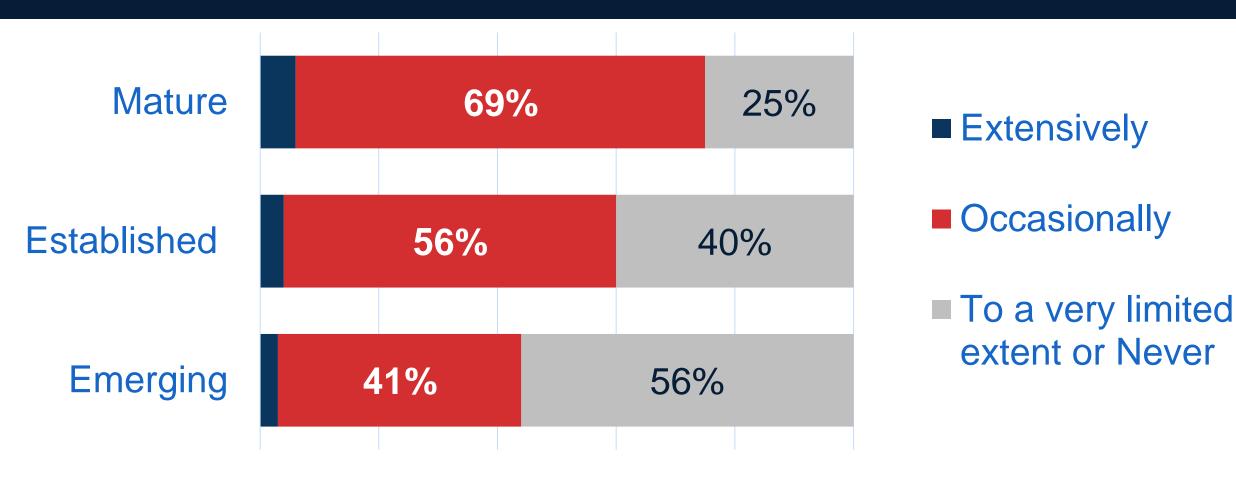
## Rate the Level of Communication to Stakeholders on the Importance of the IIA Standards?





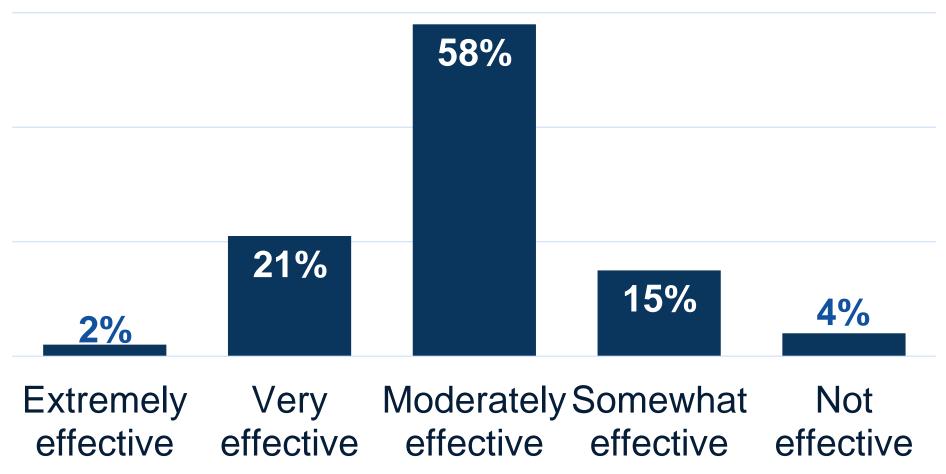
## Coordination With Other Service Providers

## Does Internal Audit Leverage Assurance work of Other Functions?



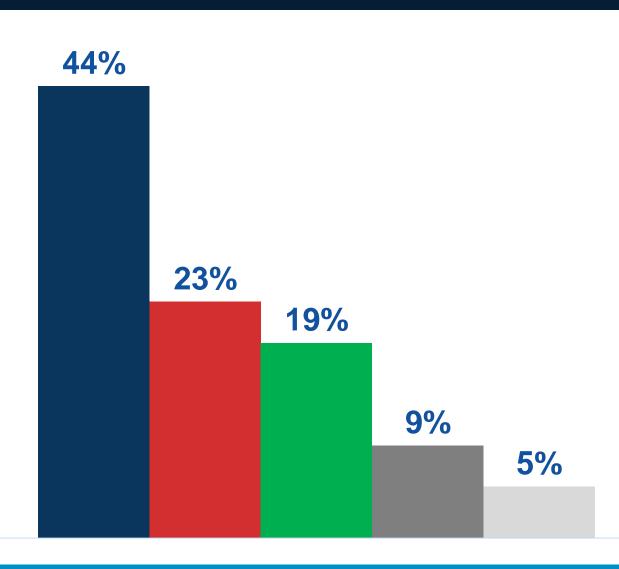


### Effectiveness of Internal Auditors Explaining to Stakeholders Differences between Assurance Providers?





## Primary Reason Internal Audit Might Inappropriately Rely on Other's Assurance Work



- Stakeholders do not understand the differences among functions and force integration
- Differences are understood but reduction of audit fatigue and/or streamlining of reporting is considered more important than independence
- Auditors are not inappropriately integrating assurance work
- Internal audit does not understand the impact of integration
- Other (please specify)





#### Breakout Discussions

